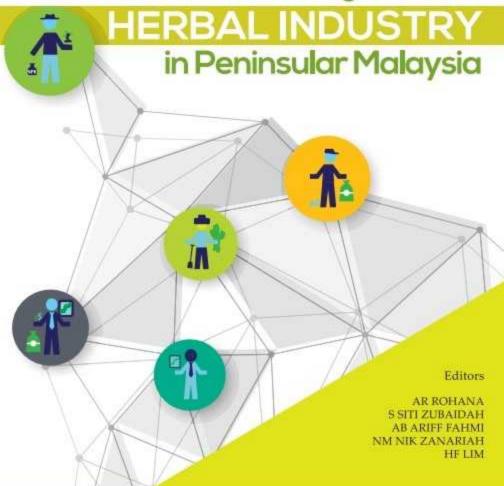
Socio-economic Background of





Forest Research Institute Malaysia (FRIM) Ministry of Agriculture and Agro-Based Industry (MOA) Ministry of Natural Resources and Environment (NRE)

Socio-economic Background of HERBAL INDUSTRY in Peninsular Malaysia

Editors

AR ROHANA S SITI ZUBAIDAH AB ARIFF FAHMI NM NIK ZANARIAH HF LIM



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Homepage: http://www.frim.gov.my

Perpustakaan Negara Malaysia

Cataloguing-in-Publication Data

SOCIO-ECONOMIC BACKGROUND OF HERBAL INDUSTRY IN PENINSULAR MALAYSIA / Editors AR ROHANA, S SITI ZUBAIDAH, AB ARIFF FAHMI, NM NIK ZANARIAH, HF LIM

ISBN 978-967-0622-091-0

 Herbs--Malaysia. 2. Medicinal plants--Malaysia. 3. Alternative medicine--Malaysia. I. AR Rohana. II. S Siti Zubaidah. III. AB Ariff Fahmi. IV. NM Nik Zanariah. V. HF Lim. 635.709595

MS ISO 9001:2008

Set in Palatino Linotype

Printed in Malaysia by Yogant Printing Enterprise, Shah Alam.

Disclaimer: Information in this publication is based on data provided by the herbal industry chain players surveyed in 2014–2015. The publisher is not responsible for any error that might occur during publication.

CONTENTS

List of Fi	igures	ix
List of To	ables	xi
Foreword	d	xv
Executiv	e Summary	xix
Acknowl	ledgements	xxv
List of A	bbreviations	xxvii
CHAPT	ER 1 INTRODUCTION	1
1.1	Introduction	3
1.2	Increasing global herbal trade	3
1.3	Malaysian herbal trade	4
1.4	Huge potential for Malaysian herbal industry	6
1.5	Government policies and related agencies	6
	1.5.1 Government policies	7
	1.5.2 Government–related agencies	15
1.6	Value chain	20
1.7	Significance and objectives of the project	21
1.8	Limitations of the study	22
1.9	Scope of the book	24
CHAPT	ER 2 METHODOLOGY	25
2.1	Introduction	27
2.2	Types of data	27
2.3	Data collection	29

		2.3.1 Questionnaire design	29
		2.3.2 Data collection methods	32
	2.4	Data analysis	39
	2.5	Capacity building	39
	2.6	Project management	53
CH	APT	ER 3 STATUS OF THE HERBAL INDUSTRY	55
	3.1	Introduction	57
	3.2	Involvement in value chain	58
	3.3	Distribution of chain players by state	60
	3.4	Gender involvement	64
	3.5	Ethnic involvement	65
	3.6	Conclusion	68
CH	APT	ER 4 BACKGROUND OF CHAIN PLAYERS	69
	4.1	Introduction	71
	4.2	Distribution of chain players	71
	4.3	Ownership by nationality, ethnicity and gender	72
	4.4	Level of education	75
	4.5	Full time or part time business status	77
	4.6	Year of herbal business operation	78
	4.7	Status of company ownership	80
	4.8	Conclusion	82

CHAPT	TER 5 HUMAN RESOURCES	83
5.1	Introduction	85
5.2	Manpower: local and foreign workers	85
5.3	Workers in value chain	86
5.4	Level of employment	87
5.5	Sector of employment	87
5.6	Gender of workers	90
5.7	Average monthly income of workers	91
5.8	Conclusion	95
СНАРТ	TER 6 TECHNOLOGY ADOPTION	97
6.1	Introduction	99
6.2	Use of machineries and equipment	99
6.3	Water supply system	103
6.4	Nursery facilities	105
6.5	Conclusion	106
СНАРТ	TER 7 INBOUND LOGISTICS	109
7.1	Introduction	111
7.2	Raw materials: PMS and cultivators	111
7.3	Raw materials: producers	114
7.4	Products: wholesalers and retailers	118
7.5	Conclusion	121

СН	CHAPTER 8 OPERATIONS 1			123	
	8.1	Introd	Introduction		
	8.2	Opera	ation of PMS and cultivators	125	
		8.2.1	Herbal planted areas	125	
		8.2.2	Types of farm	126	
		8.2.3	Types of finished product of PMS and		
			cultivators	127	
	8.3	Opera	ation of producers	128	
		8.3.1	Number of production locations	128	
		8.3.2	The ownership status of factory	130	
		8.3.3	Types of product	130	
		8.3.4	Product certification	131	
		8.3.5	Product tests	132	
	8.4	Opera	ation of wholesalers and retailers	133	
		8.4.1	Types of outlet ownership	133	
		8.4.2	Brand variety	134	
		8.4.3	Types of retailer	135	
	8.5	Concl	usion	136	
СН	IAPT	ER 9 C	OUTBOUND LOGISTICS	137	
	9.1	Intro	duction	139	
	9.2	Trans	portation	139	
		9.2.1	Modes of transportation	139	
		9.2.2	Average transportation cost of		
			final product	140	

	9.3	Storag	ge	141
		9.3.1	Storage location	141
		9.3.2	Storage location by ownership	143
	9.4	Types	s of packaging	145
	9.5	Order	fulfillment process	146
	9.6	Concl	usion	148
СН	APTI	E R 10 I	MARKETING AND SALES PROMOTION	151
	10.1	Introd	luction	153
	10.2	Flow	of herbs and herbal products in value chain	153
	10.3	Categ	ories of buyer	153
	10.4	Promo	otion	156
	10.5	Avera	age promotion cost	156
	10.6	Strate	gic collaboration with government agencies	159
	10.7	Concl	usion	160
CH	APTI	ER 11 9	SWOT ANALYSIS	161
	11.1	Introd	luction	163
	11.2	Cultiv	vators	163
		11.2.1	Strengths	164
		11.2.2	Weaknesses	164
		11.2.3	Opportunities	165
		11.2.4	Threats	165
	11.3	Produ	icers	168
		11.3.1	Strengths	168
		11.3.2	Weaknesses	168

	11.3.3	Opportunities 1	169
	11.3.4	Threats	169
11.4	Whole	esalers/Retailers	172
	11.4.1	Strengths	172
	11.4.2	Weaknesses	172
	11.4.3	Opportunities 1	173
	11.4.4	Threats	173
11.5	Agend	cies 1	176
	11.5.1	Strengths	176
	11.5.2	Weaknesses	177
	11.5.3	Opportunities 1	178
	11.5.4	Threats	179
11.6	Concl	usion 1	182
Refe	References 1		

LIST OF FIGURES

Figure 1.1	Market source of medicinal plants, Malaysia, 2015	5
Figure 2.1	Michael Porter's value chain model	30
Figure 2.2a–h	Steps involved in survey activities	34
Figure 2.3a–d	Stakeholder consultation workshop	36
Figure 2.4	Dates of pre-testing and detailed survey	38
Figures 2.5a,b	Project introduction session	41
Figures 2.6a,b	Briefing on commonly used herbs and role of	
	FRIM	42
Figures 2.7a–d	Herbs identification training	43
Figures 2.8a,b	Training on herbal planting and R&D	44
Figures 2.9a–c	Briefing on integrity, asset management and	
	herbal processing	45
Figures 2.10a–c	Training on conducting survey	47
Figures 2.11a–d	Training on use of GPS	48
Figures 2.12a–d	Learning techniques on video production	50
Figures 2.13a,b	Training on how to write a travelogue	51
Figure 2.14	Briefing on sampling	52
Figure 2.15	Discussion on sampling	52
Figures 2.16a,b	The user acceptance test workshops	53
Figure 2.17	Project management organization structure	54
Figure 3.1	Map on distribution of various chain players	63

Figure 3.2	Percentage of gender involvement	64
Figure 3.3	Map on distribution of chain players by ethnicity	67
Figure 4.1	Number of chain players by ethnicity	74
Figure 4.2	Percentage of chain players by gender	74
Figure 4.3	Number of chain players by level of education	76
Figure 4.4	Full time or part time business status	77
Figure 4.5	Trend of companies starting herbal business	
	operation	79
Figure 4.6	Number of companies registered with SSM	81
Figure 6.1	Types of machinery and equipment used by PMS,	
	cultivators and producers	100
Figure 6.2	Types of ordering procedure and inventory	
	system used by wholesalers and retailers	101
Figure 7.1	Form of raw materials used in products	
	processing	117
Figure 7.2	Source of products for wholesalers and retailers	119
Figure 8.1	Types of farm	127
Figure 8.2	Number of producers' production locations	129
Figure 8.3	Factory ownership	130
Figure 8.4	Types of test conducted	133
Figure 8.5	Types of retailer	135
Figure 10.1	Herb and herbal products flow in value chain	154
Figure 10.2	Major modes of promotion	157
Figure 10.3	Strategic collaboration with government agencies	159

LIST OF TABLES

Table 1.1	Medicinal plants trade of Malaysia	5
Table 2.1	Agencies providing list of chain players	28
Table 2.2	Information gathered in extensive survey	29
Table 2.3	Set of questionnaires in detailed survey	31
Table 2.4	Extensive survey dates and locations	35
Table 2.5	Detailed survey sampling	38
Table 2.6	Trainings conducted	40
Table 3.1	Number of chain players surveyed	57
Table 3.2	Chain player involvement in value chain	59
Table 3.3	Distribution of chain players by state	62
Table 3.4	Gender by chain player	65
Table 3.5	Ethnicity of chain players	65
Table 3.6	Ethnicity by chain player	66
Table 4.1	Distribution of chain players by state	73
Table 4.2	Distribution of chain players by ownership status	80
Table 5.1	Manpower citizenship by chain player	87
Table 5.2	Categories of worker by chain player	89
Table 5.3	Gender of workers by chain player	91
Table 5.4	Average monthly income of workers by chain	
	player	94

Table 6.1	Ownership of machineries/equipment by chain	
	player	102
Table 6.2	Cost of machineries/equipment by chain player	103
Table 6.3	Water source of PMS and cultivators	104
Table 6.4	Watering system of PMS and cultivators	105
Table 6.5	Nursery ownership and average nursery area of	
	PMS and cultivators	106
Table 7.1	Raw material source of PMS and cultivators	112
Table 7.2	Origin and verification of planting material among	
	PMS and cultivators	114
Table 7.3	Top ten commonly used herbal species by source of	
	raw material among producers	116
Table 7.4	Purchase of five popular herbs (frequency, quantity	
	and cost)	117
Table 7.5	Types of herbal product of wholesalers and retailers	119
Table 7.6	Number of functional products sold by product	
	category	120
Table 7.7	Purchase of stock (frequency and cost)	121
Table 8.1	Herbal planted areas (ha)	126
Table 8.2	Forms of finished product by chain players	128
Table 8.3	Types of product	131
Table 8.4	Chain players with certified products	132
Table 8.5	Types of outlet ownership	134
Table 8.6	Brand variety	134

Table 9.1	Transportation used by chain player	140
Table 9.2	Average annual transportation cost of chain players	141
Table 9.3	Types of storage by chain player	142
Table 9.4	Storage by ownership	144
Table 9.5	Types of packaging by chain player	146
Table 9.6	Order processing time by chain player	147
Table 9.7	Annual product delivery frequency by chain player	148
Table 10.1	Categories of buyer by chain player	155
Table 10.2	Promotion by chain player	158
Table 10.3	Average annual promotion cost by chain player	159
Table 11.1	Ranked strategies from cultivators' point of view	167
Table 11.2	Ranked strategies from producers' point of view	170
Table 11.3	Ranked strategies from wholesalers/retailers' point	
	of view	175
Table 11.4	Ranked strategies from agencies' point of view	180
Table 11.5	Proposed strategies	183





FOREWORD

As one of the 17 mega diverse countries in the world, Malaysia's biodiversity has very high potential value for the herbal industry. The herbal industry is one of the economic drivers that could potentially make a significant contribution to the economic growth of Malaysia to achieve the status of a developed country by the year 2020 under the Economic Transformation Programme (ETP). Herbs are included in the first Entry Point Project (EPP1) for the nation's Agriculture National Key Economic Area (NKEA).

To further develop the herbal industry, studies related to the industry value chain are crucial to understand the current status and structure of Malaysian herbal industry. The value chain players of the industry consist of planting material suppliers, herbal cultivators, herbal product producers, wholesalers, retailers and consumers. Two earlier studies on the value chain were conducted by FRIM, namely Survey on Herbal Cultivators in 2011–2012 and Study on Consumers' Preferences in 2013.

The early initiatives undertaken by FRIM attracted the interest of Herbal Development Office (HDO), Ministry of Agriculture and Agro–Based Industry (MOA). The Agriculture NKEA Steering Committee Meeting (SC-NKEA) No.4/2014 approved an allocation of RM1.961 million under a special NKEA Research Grant Scheme

(NRGS) project to complete the herbal value chain study between 2014 and 2016.

The most important output of this study is the online system (i.e. Sistem Rantaian Industri Herba–SRI Herba) which is a useful reference for the development of herbal industry in Malaysia. SRI Herba is an integrated and interactive online system with comprehensive information related to the herbal industry in Peninsular Malaysia. At the same time, it creates a platform to link the various stakeholders.

The study team has published six books in 2015–2017, namely, Directory of Herbal Cultivators in Peninsular Malaysia (2015), Travelog: Catatan Kembara ReNIH (2015), Consumer Preferences on Herbs and Herbal Products in Peninsular Malaysia: Facts and Figures (2016), Direktori Pengusaha Produk Herba di Semenanjung Malaysia (2017), Direktori Pemborong Herba di Semenanjung Malaysia (2017) and Direktori Peruncit Herba di Semenanjung Malaysia (2017).

Another remarkable achievement of the project was the organization of the Herbal Industry Conference 2015 (Persidangan Industri Herba 2015–PIH2015) on 3–5 November 2015 which successfully brought together hundreds of researchers, entrepreneurs, cultivators, government agencies and visitors. This event was highlighted in various social and mass media.



The signing of an agreement with an herbal company for the production of herbal products is another important milestone of the 2014–2016 study. Additionally, the study team also acts as FRIM ambassador for its R&D on herbs and herbal products to enhance networking, raise public awareness on the importance of herbs and encourage development of the herbal industry through engagement with stakeholders. Outputs and findings of the project were also used as references in developing programmes, incentives and policies. The National Herbal Implementation Committee Meeting suggested that the study be expanded to Sabah and Sarawak to get a complete portrait of herbal industry in Malaysia. Therefore, we trust that FRIM will continue its role in developing the herbal industry in Malaysia for future endeavors.

Dato' Dr Abd Latif Mohmod

Director General Forest Research Institute Malaysia





EXECUTIVE SUMMARY

To date, available information on the herbal industry in Malaysia is less streamlined and coordinated. There is a need for a database containing comprehensive information on the herbal industry in Malaysia. To meet this aspiration, studies on herbal industry value chain is important.

This book is written based on a study conducted from 2014 to 2016 with four main objectives: (1) To develop a database on the herbal chain players, (2) To identify the demand and supply of raw materials and products of herbal products, (3) To identify the gaps in the landscape of the herbal industry, and (4) To identify the issues and challenges in the herbal industry.

This study used two approaches, namely qualitative and quantitative, involving primary and secondary data collection. Secondary data on the list of registered herbal chain players was obtained from Department of Agriculture (DOA), Malaysia External Trade Development Corporation (MATRADE), Ministry of Science, Technology and Innovation Malaysia (MOSTI), SME Corp Malaysia, Federal Agricultural Marketing Authority (FAMA), National Pharmaceutical Regulatory Agency (NPRA), Farmers' Organization Authority (Lembaga Pertubuhan Peladang, LPP), Federal Land

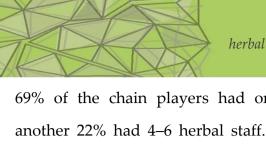
Development Authority (FELDA), Halal Industry Development Corporation (HDC) and FRIM.

Based on the baseline information, an extensive survey using questionnaire was conducted from 2 September 2014 to 15 January 2015 to gather information on the distribution and status of the chain players in the herbal industry in Peninsular Malaysia. This extensive survey identified, and marked using GPS, a total of 6545 herbal industry players ranging 6200 to 6900 at 95% confidence. It includes five categories of player, namely planting material supplier (PMS), cultivator, producer, wholesaler and retailer in Peninsular Malaysia.

A detailed survey was subsequently conducted from 10 March till 31 July, 2015 using stratified sampling method to obtain detailed information from herbal chain players. Based on Michael Porter's value chain model (1985), three sets of questionnaire were used during the survey. In this detailed survey, a total of 679 players (10% sampling rate and stratified sampling) were interviewed.

The detailed survey showed the following important findings and implications.

(a) Even though the herbal industry has been developed for long time, it is still in infancy. This study showed that 83% of the herbal chain players operated after the new millennium. About



69% of the chain players had only 1–3 herbal staff while another 22% had 4–6 herbal staff. Besides, 95% of PMS and 71% of cultivators operated less than 1 ha. Most of the players were still using manual system/equipment indicating the need to enhance technological adoption to bring the industry to a higher level. Furthermore, 60% of chain players did not have proper storage. As high as 91% of product buyers were locals. There is lack of proper marketing strategies. The industry is highly dependent on marketing through existing network relationship. This limits the products to reach a wider range of customers.

- (b) The number of herbal industry established increased by 219% during the Ninth Malaysia Plan (2006–2010) and Tenth Malaysia Plan (2011–2015) compared to the previous same period. It is parallel to the focus given by the government to increase the value added products of the herbal industry through the generation of new economic resources under the National Key Economic Areas (NKEA) which was introduced in 2010. This shows that the government plays the most important role in developing the industry.
- (c) Sustainability of the raw materials for the industry is an issue needs to be properly handled by the policy makers. Tongkat ali

and kacip fatimah were two key species in Malaysian herbal industry whose supply was still heavily dependent on the natural forest where the resources are depleting. Domestication of these species is important.

- (d) Authentication of raw materials is crucial for future development as majority of planting material suppliers and cultivators did not know the origin of their planting materials and did not verify the species. Authentication and verification are basic requirements in producing high quality raw materials and products.
- (e) Most of the chain players were Malays accounted for 88% of all players. The herbal industry needs to be further developed as this could help to narrow the economic gap between the Malays and non–Malays in the country.
- (f) Of the total 672 chain players, 54% attained diploma or degree. The potential to further develop the industry will be facilitated as players were generally educated.
- (g) Majority (93%) of workers in the herbal industry were locals, indicating that Malaysian workers are willing to get involved in the herbal industry and there is less need to depend on foreign workers.



(h) Producers were aware of the requirement for Good Manufacturing Practice as 63% were GMP certified.

The overall research findings point to the need to chart a new direction for the development of herbal industry in Malaysia. Gaps, issues and challenges identified have to be appropriately addressed and coordinated programmes implemented to enable the herbal industry entering the take-off stage (Rostow's third stage of economic growth model 1960). An immediate step to be taken is to prioritize the development strategies. The three most important strategies to further develop the herbal industry are strengthening R&D, enhancing capacity building and transferring technology. Other highlighted strategies are specializing products, forming/strengthening of special coordination committee, raising public awareness, extending advice on product registration license and certification, enhancing business operation and promoting products in social media. The overall suggestions point to the need to have a one-stop centre to provide and coordinate comprehensive and holistic information on the herbal industry.





ACKNOWLEDGEMENTS

The implementation of this study was made possible with a total funding of RM1.961 million through Herbal Development Office (HDO), Ministry of Agriculture and Agro-Based Industry (MOA).

The project was implemented smoothly with support and cooperation from MOA, Department of Agriculture (DOA), Malaysian Agricultural Research and Development Institute (MARDI), Institute for Medical Research Malaysia (IMR) and Universiti Putra Malaysia (UPM).

The DOA, MATRADE, MOSTI, SME Corp Malaysia, FAMA, NPRA, LPP, FELDA, HDC and FRIM were instrumental in providing the list of herbal chain players which served as a guidance to the survey conducted.

Our heartfelt thanks and appreciation also go to Dato' Dr Abd Latif Mohmod, Director General of Forest Research Institute Malaysia (FRIM) for his guidance and support.

We would like to express our gratitude to project coordinator, Dato' Dr Marzalina Mansor and project technical advisory members, namely Dr Jean Marc Roda, Mohd Shahidan Mohd Arshad, Rosdi Koter, Dr Pin Kar Yong and Dr Nor Azah Mohamad Ali for their invaluable information, knowledge, advice and guidance. Dr Hj Nur Supardi Md. Noor, FRIM's Research Planning Division director, has facilitated project implementation.

The "SRI Herba" on-line system was developed by Zahari Othman and Wan Zahiri Wan Yaacob of FRIM's ICT. Thanks to all research team members for carrying out various project activities and other FRIM staff for their direct and indirect assistance to enable the completion of this project.

Last but not least, we appreciate the cooperation of all herbal industry chain players in providing the required information.



LIST OF ABBREVIATIONS

CIRAD French Agricultural Research Centre for

International Development

DOA Department of Agriculture

EPP Entry Point Project

FAMA Federal Agriculture Marketing Authority

FELCRA Federal Land Consolidation and Rehabilitation

Authority

FELDA Federal Land Development Authority

FRIM Forest Research Institute Malaysia

HTC Herbal Technology Centre

GDP Gross Domestic Product

GLC Government-Linked Companies

GMP Good Manufacturing Practices

GNI Gross National Income

GPS Geographical Positioning System

GST Goods and Services Tax

HDC Halal Industry Development Corporation

IARC International Agency for Research on Cancer

IMR Institute for Medical Research

IPHARM Malaysian Institute of Pharmaceuticals and

Nutraceuticals

KESEDAR Southern Kelantan Development Authority

KETENGAH Terengganu Tengah Development Authority

LKTN National Kenaf and Tobacco Board

LPP Farmers' Organization Authority

MARDI Malaysian Agriculture Research and Development

Institute

MATRADE Malaysia External Trade Development

Corporation

MDEC Multimedia Development Corporation

MHC Malaysian Herbal Corporation

MINT Malaysian Institute for Nuclear Technology

Research

MITI Ministry of International Trade and Industry

MOA Ministry of Agriculture and Agro-Based Industry

MOH Ministry of Health

MOSTI Ministry of Science, Technology and Innovation

Malaysia

MPOB Malaysian Palm Oil Board

MRRD Ministry of Rural and Regional Development

MyIPO Intellectual Property Corporation of Malaysia

NAP National Agricultural Policy





NKEA National Key Economic Areas

NPRA National Pharmaceutical Regulatory Agency

NRE Ministry of Natural Resources and Environment

NSTP National Science and Technology Policy

PMS Planting Material Supplier/s

R&D Research and Development

RISDA Rubber Industry Smallholders Development

Authority

SIRIM Standards and Industrial Research Institute of

Malaysia

SRI Herba Herbal Value Chain System

SSM Companies Commission of Malaysia

TCM/ T&CM Traditional and Complementary Medicine

TPM Technology Park Malaysia

UKM Universiti Kebangsaan Malaysia

UM Universiti Malaya

UPM Universiti Putra Malaysia

USA United States of America

USM Universiti Sains Malaysia

UTHM Universiti Tun Hussein Onn

UTM Universiti Teknologi Malaysia

WHO World Health Organization



Socio-economic Background of HERBAL INDUSTRY in Peninsular Malaysia

This is a 'must read book' for herbal related policy makers, programme implementers, investors, researchers, industry players and those who are interested to know more about herbal industry in Peninsular Malaysia. From the study conducted on 6545 chain players in 2014-2016, this book highlights the herbal industry is still in infancy. Nevertheless, under Malaysia's Economic Transformation Programme (ETP), it has huge potential to contribute significantly to the economy. Faced with gaps, issues and challenges, the government needs to play a key role by providing various assistances to enable the industry entering "the take-off" stage in herbal industry development. The three most important strategies to further develop the herbal industry are strengthening R&D, enhancing capacity building and transferring technology. There is a need to have a one-stop centre to provide and coordinate comprehensive and holistic information on the herbal industry.

